



COMMONWEALTH OF PENNSYLVANIA
OFFICE OF ATTORNEY GENERAL

BUREAU OF CONSUMER PROTECTION
Harrisburg Office
15th Floor, Strawberry Square
Harrisburg, Pennsylvania 17120
(717) 787-9707
bmauser@attorneygeneral.gov
May 7, 2026

Performance West
525 Randall Ave Ste 100-1195
Cheyenne, WY 82001

Re: David Sgro
BCP-26-05-025816

Dear Sir/Madam:

Enclosed please find a copy of a consumer complaint that was filed with the Bureau of Consumer Protection. Our office would like to assist you and this consumer in bringing this matter to a mutually satisfactory conclusion. To aid us in our mediation efforts, please provide a response to the consumer's complaint.

A complaint is sometimes caused by a mistake or misunderstanding that a business is eager to learn about and correct. In other instances, a complaint can often be addressed with an explanation of the circumstances behind the transaction or other information which responds to the consumer's concerns. In either case, by responding to a consumer complaint you can usually preserve "goodwill" for your business.

We request that you provide a prompt written reply so that we may amicably resolve this complaint. Please respond within twenty-one (21) days from the above date.

Very truly yours,

Brett W. Mauser

Brett W. Mauser
Agent
bmauser@attorneygeneral.gov

cc
Enclosure
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Consumer Complaint Form

Attorney General David W. Sunday, Jr.

Bureau of Consumer Protection
15th Floor, Strawberry Square
Harrisburg, PA 17120

1-800-441-2555 - PA ONLY
1-717-787-9707

consumers@attorneygeneral.gov
www.attorneygeneral.gov

Date Submitted: April 13, 2026 1:30PM EDT

Your Information

Please check if you or an immediate family member is a member of the military or a veteran. <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Please check if you are age 60 or older. <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Name: David Sgro			
Address: 258 N. West End Blvd #340			
City: Quakertown	State: PA	Zip: 18951	County: Bucks
Best Phone Number: (302) 202-3282	Alternative Phone:		Email Address: dave@dataspindle.com

Who is the complaint against?

Business Name: Performance West	Phone Number: (888) 411-0383	
Business Email: info@performancewest.net		
Person to whom you spoke: Justin Hannah		
Mailing Address: 525 Randall Ave Ste 100-1195	Office/Suite: 525 Randall Ave Ste 100-1195	
City: Cheyenne	State: WY	Zip: 82001

Complaint Information

Products or Services Purchased: NONE	
Date Purchased	Purchase Price:
Payment Method: Other	Where and how did you sign the contract (if applicable):?
Have you contacted other agencies? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Agencies Contacted and actions they took (if known) FCC FTC Business's e-mail provider	

Complaint Summary

Justin's company Performance West has used AI tools to scrape email addresses from the FCC's RoboCall Mitigation Database list. Justin then sends unsolicited marketing to these emails, including my own in clear violation of the Unsolicited Telecommunication Advertisement Act. When I asked not to be contacted. Justin keeps sending emails. I have now blocked his domain from contacting us further.

My Pennsylvania business has NEVER done business with Justin or Performance West

Complaint Resolution

The PA Attorney General should take action against Performance West and Justin for violations of the Unsolicited Telecommunication Advertisement Act. He believes he has done nothing wrong and has no intention of stopping.

What is your race or ethnicity?

White (Not Hispanic/Latino)